

BCP Council Information Directory

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01202 123456 enquiries@bcpcouncil.gov.uk



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Department	Website Link / Information	Phone number	Email
BIDs	Bournemouth: https://towncentrebid.co.uk/	01202 296343	info@towncentrebid.co.uk
	Christchurch: https://www.christchurchbid.co.uk/	01202 159610	hello@christchurchbid.co.uk
	Coastal: https://coastalbid.co.uk/		info@coastalbid.co.uk
	Poole: https://poolebid.com/	01202 308800	info@poolebid.com
Business Rates	https://www.bcpccouncil.gov.uk/Business/Business-rates/Business-rates.aspx	Bournemouth: 01202 128654 Christchurch: 01202 123331 Poole: 01202 123331	Bournemouth: businessrates.bournemouth@bcpcouncil.gov.uk Christchurch: svpp@bcpcouncil.gov.uk Poole: svpp@bcpcouncil.gov.uk
CAB (Citizen's Advice Bureau)	https://www.citizensadvicebcp.org.uk/	0808 2787939	Use Request Advice Contact sheet on CAB Website
CCTV			bcpcctv@bcpcouncil.gov.uk
CSAS Officers			csas@bcpcouncil.gov.uk Email: jennifer.maidment@bcpcouncil.gov.uk Duty Phone Number: 07385389338 Email: CSAS@BCPCouncil.gov.uk
Economic Development			economicdevelopment@bcpcouncil.gov.uk
Event applications	https://www.bournemouth.co.uk/business/events-filming	01202 128555	events@bcpcouncil.gov.uk
Food Hygiene Ratings	Understanding food hygiene ratings (bcpcouncil.gov.uk)		food.safety@bcpcouncil.gov.uk
Land Charges	Local Land Charges (bcpcouncil.gov.uk)	Bournemouth: 01202 127772 Christchurch: 01202 093399 Poole: 01202 128300	Bournemouth: bournemouth.locallandcharges@bcpcouncil.gov.uk Christchurch: christchurch.locallandcharges@bcpcouncil.gov.uk Poole: poole.locallandcharges@bcpcouncil.gov.uk
Libraries	Libraries (bcpcouncil.gov.uk)		BCPLibraries@bcpcouncil.gov.uk
Licensing	https://www.bcpccouncil.gov.uk/Business/Licences-and-permits/Licences-and-permits.aspx	01202 123789	licensing@bcpcouncil.gov.uk
Markets	Street markets (bcpcouncil.gov.uk)	07824 521127	Boscombe: Boscombe.market@bcpcouncil.gov.uk Poole: poolemarket@bcpcouncil.gov.uk
Non-Domestic Rates	What are business rates (bcpcouncil.gov.uk)	Bournemouth: 01202 128654 Christchurch: 01202 123331 Poole: 01202 123331	Bournemouth: businessrates.bournemouth@bcpcouncil.gov.uk Christchurch: svpp@bcpcouncil.gov.uk Poole: svpp@bcpcouncil.gov.uk
Pest Control	https://www.bcpccouncil.gov.uk/Environment/Pest-control/Pest-control.aspx	01202 123123	pest.control@bcpcouncil.gov.uk
Planning Enforcement	Report a planning breach (bcpcouncil.gov.uk)	01202 123 321	planningenforcement@bcpcouncil.gov.uk
Tourism / Tourist Information Centre	Bournemouth: https://www.bournemouth.co.uk/	01202 123800	
	Christchurch: https://www.visit-christchurch.co.uk		
	Poole: https://www.pooletourism.com/	01202 262600	

